

ELEANOR R. MCKAY

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IS SECURITY OFFICER / INFORMATION ASSURANCE SPECIALIST

*Network Security / Recovery Planning / Disaster Mitigation / Troubleshooting
Security Audits & Reporting / Upgrades / Technical Training / Systems Analysis & Administration*

Energetic, success-driven self-starter and top performer with a history of making positive impacts throughout career. Active Top Secret SCI Clearance; special interest in position with a military support company or the CIA. Quick learner with a history of promotions to increasing responsibilities; energized by new challenges. Extensive experience planning and successfully executing complex IT/IA/CND networking solutions that meet demanding operations requirements. Earned multiple commendations and awards for outstanding performance. Completed requirements for numerous technical certifications; CISSP expected September 2006. Effective leadership style that focuses on promoting a positive environment, ensuring staff members have the tools necessary for success, and encouraging individual professional growth. Team player with a positive attitude and demonstrated ability to work effectively independently or collaboratively. Solid reputation as the "go-to guy." Strong customer service, communication, and procedure development skills.

PROFESSIONAL EXPERIENCE

UNITED STATES NAVY

2003–Present

Note: Will complete Navy commitment September 2009.

Vulnerability Assurance & Assistance Program Lead: Navy Cyber Defense Operations Command (NDOC) (2008–Present) — Support 3,000+ Navy information assurance (IA) customers and 1,750 Navy commands for Navy's computer network defense (CND) service provider. Train and mentor eight IT staff members and serve as liaison to upper management on all network-related issues.

- ♦ **Ensured compliance with Navy UTN policy and NDCOC directives** by effectively conducting vulnerability assessment scans with eEye Retina and Internet security systems.
- ♦ **Improved performance and consistency** by standardizing division's training process.
- ♦ **Helped promote positive community relations** by volunteering for numerous community activities.
- ♦ **Excerpts from evaluation:** "... a gifted technician and problem solver who shares her knowledge and experience to increase mission readiness."

Information Assurance Officer/Lead Systems Administrator: USS ABC (2006–2007) — Managed 12 network servers, 225 workstations, 5 Cisco 4200 routers, and 425 user accounts on amphibious transport dock. Led, scheduled, and trained ten-member team in maintaining ship's secure and non-secure local area networks. Assisted with development and accreditation of unclassified and classified networks. Collaborated with physical security personnel to ensure physical protection of IS assets.

- ♦ **Saved several days of network downtime and thousands of dollars in technical assistance costs** by playing major role in restoration of SIPRNET XYLAN switch.
- ♦ **Improved technical infrastructure after catastrophic failure by flawlessly planning and executing Windows 2000 upgrade** over 240 SIPRNET and NIPRNET workstations throughout the ship.
- ♦ **Ensured IT technicians had the tools and information necessary to perform at the highest level;** developed standard operating procedures for 70+ tasks.
- ♦ **Earned letter of commendation for providing outstanding support to joint armed forces units** during relief efforts after Hurricanes Katrina and Wilma.
- ♦ **Excerpt from achievement medal:** "... McKay's distinctive accomplishments, unrelenting perseverance, and steadfast devotion to duty reflected credit upon herself and were in keeping with the highest traditions of the United States Navy Service."

Information Assurance Officer/Lead Systems Administrator: USS XYZ (2002–2005) — Capably managed and maintained operation and connectivity of system comprised of 6 network servers, 150 workstations, 2 Cisco 4200 routers, and 325 user accounts vital to daily operations of guided missile destroyer. Led and trained six-member IT staff and enforced security policies and safeguards on all personnel with IT access. Held accountability for quality control of network and system problem resolution.

- ♦ **Played critical role in division's attaining 98% score** on communications readiness assessment.
- ♦ **Developed standard operating procedures for 45+ tasks** performed by technicians.

- ♦ **Prevented further infection and potential loss of important command files by detecting unusual computer network activity and potentially damaging e-mail messages;** quickly disabled network server, re-established antivirus software, quarantined 500+ infected files, and restored vital system to full operation. Earned Navy and Marine Corps Achievement Medal for superior performance.
- ♦ **Significantly enhanced crew's operational security awareness** with a series of pop-up banners integrated into ship's Intranet Web page; created a user-friendly interface to local area network that gave crew easy access to wide variety of command-related information.
- ♦ **Ensured smooth IT operations** by correcting and mitigating vulnerabilities of popular vendor products.
- ♦ **Earned Navy and Marine Corps Achievement Medal** for superior performance as ship's Web master while deployed in support of Operations Enduring Freedom and Iraqi Freedom.
- ♦ **Excerpts from evaluations:** "A major contributor.... Performance is felt shipwide.... True professional in all aspects, she continues to set the example for peers and subordinates to emulate.... Extremely motivated and dedicated towards mission accomplishment.... Her technical knowledge and teaching ability were instrumental in the training and qualification of junior personnel."

CERTIFICATIONS

CompTIA Network+ Certified Professional	CompTIA A+ Certified Professional
CompTIA Security+ Certified Professional	CompTIA i-Net+ Certified Professional
Microsoft Certified Professional (MCP)	ETA-I Certified Web Specialist
ETA-I Certified Systems Technician (CST)	ETA-I Certified Systems Security Professional (CISSP)
ETA-I Certified Network Systems Technician (CNST)	U.S. Department of Labor Internetworking Technician

TECHNICAL EXPERTISE

OPERATING SYSTEMS: Basic UNIX/Linux (Fedora/Ubuntu), Windows 95/98/2000/NT/XP/Vista

SERVER PRODUCTS: Microsoft Exchange 5.5/2000, IIS, Norton Anti-Virus for Exchange, Internet Security Systems (ISS), Internet Scanner 7.2, eEye Retina Network Security Scanner, Veritas Backup Exec

DESKTOP PRODUCTS: Office, OpenOffice, Microsoft Chat, NetMeeting, Symantec AntiVirus, NOD32 Antivirus, FrontPage, Outlook Express, Thunderbird

SERVER ROLES: DNS, DHCP, Active Directory, File, Print

EDUCATION & PROFESSIONAL TRAINING

BACHELOR'S DEGREE IN INFORMATION SYSTEMS SECURITY ITT Technical Institute	2007
SANS STAY SHARP: FIRST RESPONDER, WINDOWS Center for Information Dominance , Dam Neck, VA	2008
SANS STAY SHARP: MASTER PACKET ANALYSIS Center for Information Dominance , Dam Neck, VA	2007
FIRST LINE LEADERSHIP DEVELOPMENT PROGRAM Center for Information Dominance , Dam Neck, VA	2007
ADVANCED NETWORK ANALYST Center for Information Dominance , Dam Neck, VA	2006
INFORMATION SYSTEMS ADMINISTRATOR Enosis Systems Inc. , Virginia Beach, VA	2002